

# Accessibility Statement for sustainable-fashion.com

This website is run by Centre for Sustainable Fashion, University of the Arts London (UAL). This accessibility statement applies to sustainable-fashion.com.

This website uses HTML 5 (HyperText Mark-up Language) and CSS (Cascading Style Sheets) to render content. We have also used other technologies including JavaScript on certain areas of the website.

Centre for Sustainable Fashion is built on WIX, and you can read the [WIX accessibility statement](#).

We commit to ensuring this website is as accessible as possible and we want as many people as possible to be able to use it. This means that you should be able to:

- access the website regardless of the device and browser you are using
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We have also tried to make the website text as easy to understand as possible although we recognise we have more work to do on this.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

## How accessible this website is

We know that some parts of the website are not fully accessible:

- we have archive publications, which are not fully accessible to screen reader software they are labelled (Archive Publication)
- some of our old video content is missing captions and sub-titles

## Feedback and contact information

If you need information on this website in an alternative, more accessible format please contact: Centre for Sustainable Fashion, [sustainability@fashion.arts.ac.uk](mailto:sustainability@fashion.arts.ac.uk)

Please include details of the content you need and the required format or the service you are trying to access. We will then work with the team who own the content or the service to get you what you need.

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We aim to provide you with an initial response within two working days and will provide clear information about how we will deal with your request.

### **Reporting accessibility problems with this website**

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact: Centre for Sustainable Fashion, [sustainability@fashion.arts.ac.uk](mailto:sustainability@fashion.arts.ac.uk)

We aim to provide you with an initial response within two working days and will provide clear information about how we will deal with your enquiry or complaint.

If you feel we have not answered your enquiry or complaint satisfactorily, please contact us again. We will escalate your enquiry or complaint to Director of Centre for Sustainable Fashion, who will work with the team who provides the content or the service to get you a response.

### **Enforcement procedure**

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

### **Contacting us by phone or visiting us in person**

For information about contacting us by phone or to arrange a visit to our offices please visit the Contact Us page and complete our enquiry form. Or via the information below:

London College of Fashion, UAL  
272 High Holborn, Holborn,  
London  
WC1V 7EY

020 7514 6010

More information about accessing our buildings is available from [AccessAble](#).

### **Technical information about this website's accessibility**

UAL is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

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## Compliance status

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard, due to the non-compliances and exemptions listed below.

## Non-accessible content

The content listed below is non-accessible for the following reasons.

### Non-compliance with the accessibility regulations

- Field Label is not visible on the search bar section in our site's header visible across the site. This fails WCAG Success Criterion 3.3.2 Labels or Instructions (Level A). We plan to query this with a developer and fix, prior to January 2021.
- Form control label is missing text on our About page. This fails WCAG Success Criterion 1.3.1 Info and Relationships. We plan to query this with a developer and fix, prior to January 2021.
- Form elements are not grouped on our Contact us page. This fails WCAG Success Criterion 1.3.1 Info and Relationships. We plan to query this with a developer and fix, prior to January 2021.
- WAI-ARIA image is missing Alt Text on our Blogs feed page. This fails WCAG Success Criterion 1.1.1 Non-text Content. We plan to query this with a developer and fix, prior to January 2021.

### Content that's not within scope of the accessibility regulations

- None of the documents linked from our website that were published before 23 September 2018 are accessible. We are not required to make these documents accessible as they are not needed for active administrative processes.

## What we're doing to improve accessibility

We have done an extensive re-design to improve our sites accessibility. We will continue to check all content and fix the remaining issues prior to early 2021.

## Preparation of this accessibility statement

This statement was prepared on 18 September 2020. It was last reviewed on 18 September 2020.

This website was last tested on 18 September 2020. The test was carried out by our digital content officer at Centre for Sustainable Fashion.

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We used the following automated accessibility tools, assistive technology and manual testing methods to test a sample of pages of our website. These included:

- WAVE from WebAIM
- Siteimprove Accessibility Checker
- Manually auditing the alt text of all images
- Manually checking colour contrast of text

The selection of pages we tested were:

- The homepage
- The Projects page
- The About Us page
- Contact Us
- Blogs feed